



## Case Study: Kings Lodge

One of the most luxurious care home ever selects Gentona and Sentes baths from Gainsborough to enhance state-of-the-art care provision

<b>Project:</b>	Kings Lodge
<b>Location:</b>	Camberley, Surrey
<b>Owner:</b>	Aura Care Living
<b>Installation:</b>	Four fully accessible luxurious bathrooms
<b>Solutions:</b>	2 x hi-lo Gentona baths 2 x reclining Sentes baths



Opened in July 2017 Kings Lodge is a stunning 64-bed care home operated by Aura Care Living that provides luxurious and opulent accommodation. Offering a combination of high level residential and dementia care, Kings Lodge is a state-of-the-art facility styled on a European ski-lodge set in 15 acres of mature woodland. Located in Camberley, Surrey, this innovative building is championing a new concept in person-centred care – its selection of four assistive baths by Gainsborough Specialist Bathing is instrumental to this approach.

Kings Lodge has been meticulously designed to provide the highest standards of residential and specialist dementia care in the most luxurious of surroundings. Its superior care provision is based on a flexible and adaptable approach that changes as client needs change – delivered through a high staff-to-resident ratio.

The 100-strong care team includes specialist nurses along with co-ordinating residential engagement officers. The Kings Lodge ethos is to promote a sense of home and to ensure people enjoy living in a supported environment without a feeling of failure. Featured in the press, this care home has been labelled as

one of the most luxurious care homes ever, with beautiful décor, contemporary design and high quality equipment. This is why two power-assisted Gentona and Sentes baths from Gainsborough have been selected to provide the ultimate accessible bathing experience.

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When each Gentona is raised it provides a safe working height for carers. This allows better engagement with bathers and musculoskeletal injuries from excessive bending or lifting can be avoided.



“ I have worked in the care industry for over 20 years and always choose Gainsborough. Not only are their baths reliable and operationally efficient, they are stylish and the after-sales support is amazing. The latest Gentona uses 25% less water per bath and therefore we save on our energy bills. The integrated BioCote anti-microbial technology gives 24/7 protection against microbes and illness, hence enhancing our infection control. Our residents find the Gainsborough baths provide a very luxurious and pleasant experience and carers find them easy and safe to operate. Overall the Gentona and Sentes fit perfectly with our high-quality care provision.”

**Jane Whittaker,**  
Mobilisation Manager, Kings Lodge



Scan or click to watch Jane's interview



Every bedroom at Kings Lodge has a high specification en-suite wet room however residents have the choice to bathe in four specialist bathrooms. These facilities are popular with residents especially new arrivals who have not been able to bathe for some time due to access issues.

The Gentona provides a powered bather transfer seat and variable height functionality

for safe moving and handling. If residents have greater postural challenges or more complex needs, the reclining Sentes bath provides a more supportive solution.

Offering the opportunity to bathe is a major benefit at Kings Lodge as it relaxes residents and can improve therapy sessions. Maintaining positivity and well-being is a key factor within



the atmosphere of Kings Lodge which is greatly enhanced by the Gainsborough baths.

Jane Whittaker, Mobilisation Manager, has worked in the care sector for over 20 years and has been a key member of the Kings Lodge team since 2015. As a qualified nurse she has fulfilled several roles during her career and when equipment procurement became part of her remit, she has always chosen Gainsborough for specialist bath provision.

Jane explains: "When you have years of experience in various care facilities you know what products are reliable and trustworthy. Longevity is so important with products however many pieces of equipment may look good these days but simply do not last. Whereas I know Gainsborough baths are durable. They deliver long term value and are exceptionally cost effective through operational savings and a competitive price. Many homes look at purchasing cheaper products however this strategy costs more in the long run. Here at Kings Lodge all our equipment is top quality, this is why we specified the Gentona and Sentes baths."



Jane continues: "It is my responsibility to ensure all equipment at Kings Lodge delivers utmost safety and comfort. Before purchase I discussed Gainsborough in detail with my Managing Director and we both agreed their bathing solutions were ideal for our clients and carers. They have an excellent reputation for quality products and outstanding after sales support. All aspects of the installation from site surveys to commissioning were implemented without a hitch and now the baths are in use, they fit perfectly with our high-quality care provision. They look lovely and fit perfectly with our style of décor, the clean lines complement the contemporary and luxurious bathrooms we offer at Kings Lodge."



Above: The sculpted Sentes footwell is filled with temperature controlled water before the bath is reclined. This provides a smooth transition into water for the bather and optimises water and energy usage.



“ The Sentes is nice and deep so my residents can have a good soak and it gives good postural support when reclined for more complex needs. It is easily accessible from either side so I can wash and assist my residents at the correct level without compromising my back or posture.”

**Abbey**  
Senior Carer,  
Kings Lodge



Scan or click to watch  
Abbey's interview





The two Gentona baths were specified so that semi-ambulant bathers with limited core stability could enjoy bathing in a seated position. This provides greater reassurance to bathers who prefer to avoid a recumbent position especially as the transfer seat includes armrests and a safety belt. Alternatively, the Sentes baths provide the option to recline for service users who require a greater level of postural support. Together these different models offer a choice in bathing experiences at Kings Lodge.

The Gainsborough baths are used by several residents on a daily basis and all feedback has been positive. The controlled transition into water means residents can easily cope with the change and the overall process is stimulating yet relaxing. Carers are equally enthused about the baths as they are easy to control with efficient actions and smooth movement. They can operate at safe working heights without the need for excessive bending, stooping or lifting when helping residents to bathe. This reduces the risk of musculoskeletal injury and resultant staff sickness – further enhancing the operational efficiencies at Kings Lodge.

In summary Jane says: “Overall Gainsborough baths have been chosen as a high quality solution for a high quality care facility. They deliver a superior bathing experience that perfectly complements our ethos for client-centric care that is luxurious and of the utmost standard. We believe Kings Lodge is

“ We have chosen Gainsborough baths as they are a reputable company. Their new Gentona is highly efficient plus saves on water... meaning every fourth bathing cycle is free. The build quality is superb and the support structure is fantastic, we have requested training several times and nothing is too much bother for them. We have had no problems with performance and they look really good.”

**Peter Turner**  
Facilities Manager, Kings Lodge

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a new breed of care home, an opulent home for people to thrive in comfort and style. Gainsborough baths help us deliver this exceptional experience.”

“ The feedback I have received regarding the Gentona baths is excellent. The residents love them, the carers love them, they are just brilliant. They make it easier for us to implement better moving and handling procedures with lower risks of falls. Higher engagement levels with residents are also possible. Residents feel safe and can enjoy their bathing far more. I would recommend the Gentona from Gainsborough to all care homes.”

**Hannah, Carer, Kings Lodge**



Scan or click to watch Hannah's interview



Tel: 0800 090 1502

Email: [info@gainsboroughbaths.com](mailto:info@gainsboroughbaths.com) [www.gainsboroughbaths.com](http://www.gainsboroughbaths.com)



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